

## Ways to Pay & Contacting Us

We accept the following payment cards:



Scan me to pay



Fast, Easy, Safe!

### Scan QR to Pay

Simply open your camera on your device, scan your personal QR code on the left and enter your payment details! This will immediately appear on your account.



### Online

You can pay by card on the secure payment page on the website 24 hours a day  
[www.dcb ltd.com/pay-online/](http://www.dcb ltd.com/pay-online/)



WhatsApp

### WhatsApp

You can discuss your case with us via WhatsApp by scanning this QR code



### Bank Transfer

Please quote your DCBL reference number as the payment reference  
Sort Code: 20-24-09  
Account Number: 60430781



### Telephone / Email

24/7 Payment line:

01302 897022

Office number:

0203 597 3959

Email:

[collections@dcb ltd.com](mailto:collections@dcb ltd.com)

Office opening hours:

Monday - Friday 8am - 5pm

You can obtain free advice regarding this debt from the following places

#### National Debtline

For information & advice if you live in England, Scotland & Wales.

0808 808 4000

[www.nationaldebtline.co.uk](http://www.nationaldebtline.co.uk)

#### Money Advice Service

Free advice service funded by the Government

0300 500 5000

[www.moneyadvice.service.org.uk](http://www.moneyadvice.service.org.uk)

#### Data Protection

Direct Collection Bailiffs Ltd is committed to protecting client and customer confidential information in line with the General Data Protection Regulations 2018 (GDPR).

For further information, please refer to the website:  
[www.dcb ltd.com](http://www.dcb ltd.com)

#### Liability for this charge in England & Wales

The driver of the vehicle on the date and time of this parking charge being issued is responsible for payment. In certain circumstances as outlined in the Protection of Freedoms Act 2012, liability for payment can be transferred to the registered keeper of the vehicle. This only applies to parking charges issued in England & Wales. For further information regarding this legislation, please refer to your original Parking Charge Notice or visit [www.legislation.gov.uk/ukpga/2012/9/schedule4/enacted](http://www.legislation.gov.uk/ukpga/2012/9/schedule4/enacted)

#### Liability for this charge in Scotland & Northern Ireland

The driver of the vehicle on the date and time of this parking charge being issued is responsible for payment.



BPA  
MEMBER OF THE  
BRITISH PARKING ASSOCIATION

AS EXCLUSIVELY  
FEATURED ON THE  
POPULAR TV SHOW

Can't Pay?  
We'll Take It Away!

Direct Collection Bailiffs Ltd, Direct House  
Greenwood Drive, Manor Park, Runcorn  
Cheshire, WA7 1UG

V.A.T Reg No: 11537427 Companies Ref: 7408649 ICO Reg: 2323356X